

Central Coast Virtual Lean Coffee - 2nd Wed, 10am Pacific

Date and Time:

12 April 2023 - All items on the board
19:07 (UTC+00:00)

Facilitator:

Eric Olsen

Attendees:

Victoria Lopez , Sean M, Brooke G., Brooke G., Hinano Y, Victoria Lopez , Brooke G., Ben Q, Brawley Lamer, Hinano Y, Katie, Nedom , Victoria Lopez, Julia Nielacna, Madison Vick , Cory,E, Brawley L, Alyssa Torkelsen, Nikola K., Alyse Meinhold - CP - MBA, Sydnie R, Shannon F, Lindsay Kellogg, Brooke G., Christina Oakley, Kara, Dylan Sewell, Madison, Dan Troye GILLIG, Randy, Oliver Kensinger, Daniel Thompson (Schneider Electric | Cal Poly MBA), Nikki Bastanchury, Katie Mankins - UCSB, Conner Grannis, Oumou Toure, Brendan Davis, Cameron Lawrence, Sean M, Avery Miller, Shannon F, Oumou Toure, Brawley L, Mariah Whalen, Alyse M, Nikola K., Avery Miller

Summary:

Actions:

Learnings:

Topics discussed:

How should we approach a lean mindset in our post-college careers if our positions are not directly related to lean or project management?

Votes: 22

Suggested by: Alyssa Torkelsen

Comments:

- Eric Olsen
Just/think lean in interviews.
- Eric Olsen
Provide structure and "anti-chaos"
- Eric Olsen
Processes everywhere.
- Alyse M
ANY process can be improved in every sector/company/department. Having an eye for waste is helpful in every role
Likes:1
- Oliver Kensinger
Having a continuous improvement mindset is helpful in any job/industry
- Eric Olsen
See waste and have a respect for people mind set.
- Katie Mankins -UCSB
Be hard on the process, not hard on the people
Likes:1
- Brawley L
The best process wins
- Katie Mankins -UCSB
A bad process beats good people every time!
- Ben Q
All aspects of lean can be related to all aspects of life
- Eric Olsen
the best process wins!
- Eric Olsen
Use PDCA on even personal processes.
- Nikola K.
Love the insight of how we can implement the Lean approaches also in our daily life!
Likes:1
- Katie Mankins -UCSB
Take every opportunity to participate in process improvement
- Ben Q
Get as much experience with lean as soon as we can
- Christina Oakley
Every aspect of a process can be changed through efficiency
Likes:1
- Daniel Thompson (Schneider Electric | Cal Poly MBA)
I often pull in new hires to exploit their "fresh eyes" on our processes. Often times people who've been around for awhile are blind to the waste in process.
- Conner Grannis
Lean mindsets can be used in everyday life, not just work

What is the biggest challenge in implementing a lean mindset/methodology in organizations that have never adopted it before?

Votes: 16

Suggested by: Shannon F

Comments:

- Eric Olsen
How do we be brave?
- Eric Olsen
Patients
- Eric Olsen
Needs to have positive impact on their work.
- Katie Mankins -UCSB
Process maps are never simple
- Eric Olsen
engage the people and show benefits
- Alyse M
processes can be more complex than anticipated - you need to be patient. You will need to grow with your employees/coworkers.
- Brooke G.
"It's a lot more complex than it seems to be." The tendency to simplify things and leave out important changes/details is real!
- Hinano Y
Patience in showing the benefits of lean overtime especially because of the complexity
Likes:1
- Eric Olsen
Look for pain points.
Likes:1
- Katie Mankins -UCSB
Ask about pain points, workarounds and challenges
- Brawley L
Must be patient when trying to alleviate waste
- Dylan Sewell
The willingness and ability to change and adapt to new processes, while having the patience to see the long-term benefits.
- Nikola K.
It seems like once again creating a positive relationships is one of essentials for lean implementation
- Christina Oakley
Show that you care about all the employees insights and their opinion matters
Likes:1
- Katie Mankins -UCSB
Tension between capturing savings/cost avoidance vs. freeing up time to work on more value-add activities
Likes:1
- Victoria Lopez
lean journey can thrive if it starts at the top
Likes:1
- Ben Q
Top of the company really needs to believe in lean journey
- Brawley L
Everybody must believe in the journey and must buy in
Likes:1
- Brendan Davis
Overcoming organizational behavior/mindset is a big challenge because people don't like change.

- Eric Olsen
Follow through is key.
- Eric Olsen
Ask mgt to commit.
- Katie Mankins -UCSB
Make sure improvement opportunities have proper follow-up so that they're not just a one-time event
- Ben Q
Utilizing A3
- Eric Olsen
Celebrate wins!!!
- Katie Mankins -UCSB
Celebrate all the quick hits while you're working through the list of follow-up actions
- Victoria Lopez
celebration is a good way to get upper leadership engaged
- Eric Olsen
Celebrate problems too!!!
- Daniel Thompson (Schneider Electric | Cal Poly MBA)
We use internal press releases to celebrate victories. Recognition is a powerful motivator for future action.
- Daniel Thompson (Schneider Electric | Cal Poly MBA)
Creating habits is fantastic point

What kind of organizations benefit most from lean management?

Votes: 11

Suggested by: Sydnie R

Comments:

- Ben Q
Any organization!
- Ben Q
Any organization!
- Eric Olsen
ANY organization!!!
- Katie Mankins -UCSB
Everything is a process, so all organizations can benefit
- Daniel Thompson (Schneider Electric | Cal Poly MBA)
From my past position as a sales manager, I describe sales as a process and lean supports the sales process wonderfully.
- Alyse M
we can utilize lean everywhere by breaking down each position/department into its parts
- Brawley L
Everything can be broken down and turned into a process
- Brawley L
Good manager can operate in any organization
- Eric Olsen
Get something on paper even if ugly.
- Eric Olsen
Change is going to happen regardless.

- Daniel Thompson (Schneider Electric | Cal Poly MBA)
That's my other one-liner @jennifer. "Gravity exists regardless if you believe in it"
Likes:1
- Nikola K.
Be ready to be challenged and be okay with that!
Likes:1
- Brooke G.
Change is going to happen regardless...lean gives you the tools to manage the standards that adapt as well
- Brawley L
Lean loves repetition!
Likes:2
- Daniel Thompson (Schneider Electric | Cal Poly MBA)
You can use lean to manage your own personal workflow in any occupation.

Potential process improvement projects for MBA teams?

Votes: 10

Suggested by: Eric Olsen

Comments:

- Eric Olsen
Physical to virtual - big need for standardization/improvement.
- Eric Olsen
Holistic perspective.
- Daniel Thompson (Schneider Electric | Cal Poly MBA)
Lean Management to Manage Lean Management.
- Eric Olsen
Reporting sustainability goals.
- Eric Olsen
Move the needle!
- Eric Olsen
Triple bottom line projects.
- Daniel Thompson (Schneider Electric | Cal Poly MBA)
Excellent point @Dan Troye GILLIG . Triple bottom line isn't just green washing. There is a ton of potential projects in this space with the transition to electric vehicle.
- Eric Olsen
Equity in lean. Always using an equity lens and measures when doing process improvement.
- Eric Olsen
"Respect for people" is not enough these days.
- Eric Olsen
Multi stake holder perspective.
- Eric Olsen
NOT 3 page long check list.
- Daniel Thompson (Schneider Electric | Cal Poly MBA)
And all of those things align well under the triple bottom line paradigm

Topics voted on but not discussed:

How to improve processes without a strong sense of process ownership?

Votes: 10

Suggested by: Katie Mankins -UCSB

Comments:

what advice do you have for those of us who are new to lean thinking?

Votes: 5

Suggested by: Cameron Lawrence

Comments:

What are some of your favorite projects that you have applied lean methods to? How did this increase efficiency?

Votes: 5

Suggested by: Avery Miller

Comments:

How to implement lean in a company with changing leadership?

Votes: 5

Suggested by: Sean M

Comments:

What new or emerging trends in Lean methodology are worth exploring?

Votes: 4

Suggested by: Katie, Nedom

Comments:

How does Lean management relate to other process improvement methodologies, such as Six Sigma or Agile?

Votes: 3

Suggested by: Oumou Toure

Comments:

Can Lean Management co-exist with ERP system in company?

Votes: 2

Suggested by: Julia Nielacna

Comments:

What is the best way to mitigate the risk of employee push back when introducing Lean Methodologies into an organization?

Votes: 2

Suggested by: Cory,E

Comments:

Can Lean and worker's union co-exist?

Votes: 1

Suggested by: Randy

Comments:

What is the role of a CQE?

Votes: 1

Suggested by: Randy

Comments:

What are some common challenges organizations face when implementing Lean principles, and how can they overcome them to achieve sustained success in improving their operations?

Votes: 1

Suggested by: Nikola K.

Comments:

Suggested topics with no votes:

What to expect at the Central Coast Lean Summit?

Votes: 0

Suggested by: Eric Olsen

Comments:

National Lean Coffee experiment?

Votes: 0

Suggested by: Eric Olsen

Comments:

What is the connection between Lean and TQM?

Votes: 0

Suggested by: Brooke G.

Comments:

What are the most common mistakes in implementing lean/ barriers to successful lean implementation?

Votes: 0

Suggested by: Madison Vick

Comments:

What are some practical strategies for implementing Lean principles in an organization, and how can these strategies be adapted to different industries and business models?

Votes: 0

Suggested by: Nikola K.

Comments:

What is the most important step in lean to improve work cohesion?

Votes: 0

Suggested by: Brawley L

Comments:

Where can we implement A3 thinking more effectively?

Votes: 0

Suggested by: Conner Grannis

Comments:

What are the most important metrics to track in lean manufacturing?

Votes: 0

Suggested by: Brendan Davis

Comments:

Given the drastic changes within the business environment whether due to the pandemic or the recent economic changes and challenges, how did the lean management practices change, if so?

Votes: 0

Suggested by: Nikola K.

Comments:

○ What are some of the most common disruptions in lean management that interrupt the flow process

Votes: 0

Suggested by: Dylan Sewell

Comments:

What are the ways that DEI is impacted by lean operations?

Votes: 0

Suggested by: Nikki Bastanchury

Comments: